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Anh Hoang Nguyen's Resume

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Introduction

I actively work on full-stack web applications, micro-service architecture, API development and machine learning research projects in natural language processing (NLP).

Professional Experience

Software Developer — Internship (1/2023 — 5/2023)

Microsoft, Montréal, QC.

Al-backed solutions in healthcare and customer service industry.

- Developed backend API, microservices platform, and deployed using Kubernetes and Helm.
- Implemented security enhancements for service-to-service communications across clusters.
- Automated VM patching process with ansible and cronjobs.

Software Developer in SCMT/DevOps — Internship (5/2022 — 9/2022)

Hardware and software in physical security, access control, and unified security center.

Genetec Inc., Saint-Laurent, QC.

- Completed 2 projects involving migration to on-premise Docker container cluster.
- Created and maintained software build/release pipelines for web app, native Windows, native Linux.

Research Assistant — Casual (1/2021 — now)

SAC Research Group, Concordia University.

- Evaluated MLaaS platforms, developed assessment framework, and contributed to research on explainable AI (XAI).
- Replicated experiments, ran NLP models for classification on non-Latin datasets, and maintained group's website.

Full-Stack Developer — Contract

Inertial Sensing Lab, Montreal, QC.

 Built and maintained project website, including architecture, UI/UX design, web hosting, networking, security, and IAM.

IT Technician L2 — Part-time (3/2021 — 12/2022)

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Academic IT Services, Concordia University.

• Provided frontline support, investigated complex issues, suggested process improvements, and maintained lab functionality across Windows, Linux, and macOS platforms.

• Contributed to high performance compute cluster Speed.

IT Specialist — Internship (8/2021 — 12/2021)

Genetec Inc., Saint-Laurent, QC.

• Performed infra and workflow improvements, tested hardware/software compatibility, managed AD/Endpoint, and utilized PowerShell/bash scripting.

Notable Projects

- Portfolio Site https://aaanh.ca
- GPT Web Client https://gpt.aaanh.app
- Script Convenience Store https://scripts.aaanh.app
- NAG-DevOps/speed-hpc https://github.com/NAG-DevOps/speed-hpc
- Personal Photo Reels https://photos.aaanh.com
- GCES Concordia https://gcesconcordia.com
- Data Object Parse and Meaningful Graph Traversal https://github.com/aaanh/meaningful-graph-traversal.git

Volunteering

- VP Technology @ Gina Cody School Entrepreneurship Society (2023 2024)
- Photographer @ HackConcordia (ConUHack VII, 2023)

Education

- Bachelor of Engineering (2020 2024) @ Concordia University, Montréal, QC.
- DEC in Applied Sciences (2017 2020) @ John Abbott College, Ste-Anne-de-Bellevue, QC.