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# Anh Hoang Nguyen's Resume

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## Introduction

I actively work on full-stack web applications, micro-service architecture, API development and machine learning research projects in natural language processing (NLP).

## Professional Experience

### Software Developer — Internship (1/2023 — 5/2023)

[Microsoft,](https://www.microsoft.com/en-us/industry/nuance) Montréal, QC.

AI-backed solutions in healthcare and customer service industry.

Developed backend API, microservices platform, and deployed using Kubernetes and Helm.

Implemented security enhancements for service-to-service communications across clusters.

Automated VM patching process with ansible and cronjobs.

### Software Developer in SCMT/DevOps — Internship (5/2022 — 9/2022)

Hardware and software in physical security, access control, and unified security center.

[Genetec Inc.,](https://genetec.com/) Saint-Laurent, QC.

Completed 2 projects involving migration to on-premise Docker container cluster.

Created and maintained software build/release pipelines for web app, native Windows, native Linux.

### Research Assistant — Casual (1/2021 — now)

[SAC Research Group, Concordia University.](https://users.encs.concordia.ca/~sac)

Evaluated MLaaS platforms, developed assessment framework, and contributed to research on explainable AI (XAI).

Replicated experiments, ran NLP models for classification on non-Latin datasets, and maintained group's website.

### Full-Stack Developer — Contract

[Inertial Sensing Lab,](https://islab.ca/) Montreal, QC.

Built and maintained project website, including architecture, UI/UX design, web hosting, networking, security, and IAM.

### IT Technician L2 — Part-time (3/2021 — 12/2022)

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[Academic IT Services, Concordia University.](https://www.concordia.ca/ginacody/aits.html)

Provided frontline support, investigated complex issues, suggested process improvements, and maintained lab functionality across Windows, Linux, and macOS platforms. Contributed to high performance compute cluster Speed.

### IT Specialist — Internship (8/2021 — 12/2021)

[Genetec Inc.,](https://genetec.com/) Saint-Laurent, QC.

Performed infra and workflow improvements, tested hardware/software compatibility, managed AD/Endpoint, and utilized PowerShell/bash scripting.

## Notable Projects

Portfolio Site - [https://aaanh.ca](https://aaanh.ca/)

GPT Web Client - [https://gpt.aaanh.app](https://gpt.aaanh.app/)

Script Convenience Store - [https://scripts.aaanh.app](https://scripts.aaanh.app/)

NAG-DevOps/speed-hpc -<https://github.com/NAG-DevOps/speed-hpc>

Personal Photo Reels - [https://photos.aaanh.com](https://photos.aaanh.com/)

GCES Concordia - [https://gcesconcordia.com](https://gcesconcordia.com/)

[Data Object Parse and Meaningful Graph Traversal - https://github.com/aaanh/meaningful-graphtraversal.git](https://github.com/aaanh/meaningful-graph-traversal.git)

## Volunteering

VP Technology @ [Gina Cody School Entrepreneurship Society](https://gcesconcordia.com/) (2023 — 2024)

Photographer @ [HackConcordia](https://hackconcordia.io/) (ConUHack VII, 2023)

## Education

Bachelor of Engineering (2020 — 2024) @ Concordia University, Montréal, QC.

DEC in Applied Sciences (2017 — 2020) @ John Abbott College, Ste-Anne-de-Bellevue, QC.

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